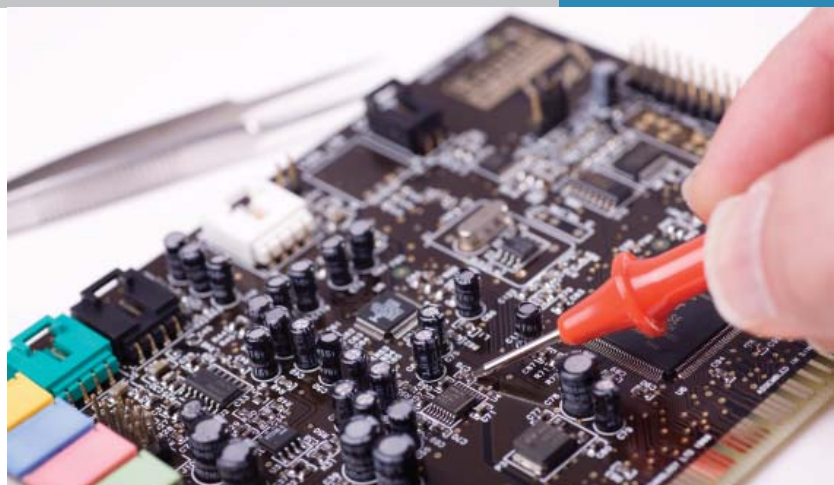


Thermo Fisher Scientific offers total support packages with the highest level of response, coverage and cost predictability.

Thermo Scientific TEOM® Series 1405



Key Features and Benefits

- Ongoing support
- High analyzer uptime
- Flexible data reporting and analysis
- Low cost of ownership
- Comprehensive solutions for all phases of the product lifecycle

Overview

Thermo Fisher Scientific's Extended and Expanded Warranty services are a series of support and response options that extend the value of the standard one-year Thermo Scientific product warranty. Prepaid with the initial equipment purchase, Extended and Expanded Warranty services not only offer you predictable support expenditures, they provide access to the original manufacturer's unparalleled product expertise and repair facilities.

Extended Warranty

Extends the features of the standard one-year Thermo Scientific product warranty to two or three years. Includes all service parts and labors used in repairs. Repairs are typically completed within ten business days.

Expanded Warranty

In addition to Extended Warranty features above, provides general preventative maintenance on returned instruments, as well as a guaranteed four business-day repair time.

Expanded Warranty with Calibration & Preventative Maintenance

Expanded Warranty package above plus annual calibration performed at Thermo depot center.

Annual Calibration & Preventative Maintenance

Includes cleaning, inspection, seal and in-line filter replacement and calibration of instrument. See next page for details.

On-Site Preventative Maintenance

A Thermo factory trained expert will travel to your site.

Extended and Expanded Warranties Features

		Features								
		Software Updates	Return to Factory 10 business-day turnaround	Return to Factory 4 business-day turnaround*	8-5 ET Phone Support	Web Support	Factory Preventative Maintenance	On-Site Preventative Maintenance	Annual Calibration	Parts and Labor
Standard Service Contract Options	Extended Warranty	x	x		x	x				x
	Expanded Warranty	x		x	x	x	x			x
	Expanded Warranty with Calibration & Preventative Maintenance	x		x	x	x	x		x	x
	Annual Calibration & Maintenance	x	x		x	x	x		x	
	On-Site Preventative Maintenance Pro- grams	x			x	x		x		

*4 business-day turnaround limited to failures only, not intermittent issues.

Part Numbers

	1405	1405-F	1405-D	1405-DF
Extended Warranty, 2 years	75-001405-EXT2	75-01405F-EXT2	75-01405D-EXT2	75-1405DF-EXT2
Extended Warranty, 3 years	75-001405-EXT3	75-01405F-EXT3	75-01405D-EXT3	75-1405DF-EXT3
Expanded Warranty, 1 year	75-001405-ESW1	75-01405F-ESW1	75-01405D-ESW1	75-1405DF-ESW1
Expanded Warranty, 2 years	75-001405-ESW2	75-01405F-ESW2	75-01405D-ESW2	75-1405DF-ESW2
Expanded Warranty, 3 years	75-001405-ESW3	75-01405F-ESW3	75-01405D-ESW3	75-1405DF-ESW3
Expanded Warranty with Calibration & Preventative Maintenance, 1 year	75-001405-EWC1	75-01405F-EWC1	75-01405D-EWC1	75-1405DF-EWC1
Expanded Warranty with Calibration & Preventative Maintenance, 2 years	75-001405-EWC2	75-01405F-EWC2	75-01405D-EWC2	75-1405DF-EWC2
Expanded Warranty with Calibration & Preventative Maintenance, 3 years	75-001405-EWC3	75-01405F-EWC3	75-01405D-EWC3	75-1405DF-EWC3

Contact Thermo Fisher Scientific for current pricing on all services.

Annual Preventative Maintenance & Calibration Features

1405 and 1405-D

- Cleaning of air tube assemblies and inlets
- Cleaning and inspection of seals (replaced as needed)
- Replacement of in-line filters
- Calibration of 8 analog output channels
- Calibration of ambient temperature and pressure sensors
- Flow controller calibration
- Mass calibration verification

1405-F and 1405 DF

All items listed for 1405 and 1405F plus the following:

- Cleaning and inspection of valve assembly
- Cleaning of chiller/conditioner
- Dryer refurbishment, including cleaning and replacement of Nafion sheets

This information sheet is for informational purposes only and is subject to change without notice.

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