



**Register Now!**  
2007 Annual Middle East User Meeting  
*Thermo Informatics World -  
Jumeriah Emirates Hotel  
Dubai 14-16 May*

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**PROGRAM OUTLINE**

**PRE & POST TRAINING \***

Monday, 14 May - ISO 17025 & LIMS Training Course Part I & II

Wednesday, 16 May – Training LIMS & CDS

**COMPLIMENTARY USER MEETING**

Tuesday, 15 May – User Meeting Presentations and Demonstration



# Program Agenda Now Available!

## May 14-16 TIW Middle East User Meeting!

### TIW Middle East User Meeting

Held at the prestigious Jumeriah Emirates Towers Hotel, this user meeting is scheduled for the Middle Eastern community to showcase new and future developments of our Informatics software and provide a forum for the discussion of our products and services. Representations from Thermo Fisher Scientific and Kanoo/Ksoft experts will be available throughout the meeting to provide an opportunity to meet face to face for discussions and solicit feedback for new feature requests.

### Location and Hotel Accommodations:

Jumeirah Emirates Towers  
PO BOX 72127  
Dubai, UAE  
Tel: +971 4 3300000 Fax: +971 4 3303030  
<http://www.jumeirahemiratestowers.com/>

### Preliminary Program Agenda

A preliminary program agenda is now available below:

#### PRE & POST TRAINING \*

Monday, 14 May - Training ISO 17025 & LIMS Training Course Part I & II  
Wednesday, 16 May – Training LIMS & CDS

#### COMPLIMENTARY USER MEETING

Tuesday, 15 May – User Meeting Presentations and Demonstration

### Course Descriptions - (Each are 0.5 Day)

**ISO 17025 & LIMS Training Course Part I & II** - ISO 17025 is rapidly becoming accepted as a necessity for both commercial laboratories as well as in-house labs providing a service to the rest of the organization. This training will help any lab seeking ISO 17025 accreditation understand areas LIMS can help support their endeavor. Organizations already accredited will benefit from hearing examples of how LIMS has reduced the administrative burden of maintaining compliance.

#### Instrument Integration

Half day certified course giving an overview of the IM architecture, and the showing how to connect com port and file based instruments, parse out relevant data and update in the SampleManager database.

#### Advanced SampleManager LIMS User

A half day certified course covering advanced user features within SampleManager, such as configuring the SampleManager Explorer, plus using Component Lists, Analysis Matrices and AQC Batches.

#### Advanced SampleManager Administration

A half day certified course for the SampleManager administrator. Includes newer aspects such as setting up the SampleManager Web Interface, writing extensions in Microsoft .Net, performance monitoring and sizing.

#### Retriever Web Based Reporting for SampleManager Using Crystal Reports

Introductory course to our new web based reporting tool for SampleManager. As well as basic administration you will learn how to build and manage report templates, and then deploy to the users via the zero footprint web interface.

## Register Now

14-16 May in Dubai, United Arab Emirates

Register now at <http://www.thermo.com/tiwme>

# Program Agenda Now Available!

## May 14-16 TIW Middle East User Meeting!

### PROGRAM OUTLINE

#### Mon 14 May

8:00 - 16:00  
10:00 - 16:00  
18:00 - 20:00

#### Training Program

Registration  
**ISO 17025 & LIMS Training Course Part I & II**  
Welcome Reception

#### Tue 15 May

8:00 - 9:00  
10:00 - 10:30  
  
10:30 - 11:00  
11:00 - 12:00

#### TIW User Meeting, Presentations and Demonstrations

Breakfast & Registration  
Welcome and General Session

- Company Update  
- Product & Services Update

Break

#### Product Update - SampleManager LIMS

- SampleManager LIMS 9.1 New Features  
- SampleManager LIMS 9.2 Upcoming Features  
- Instrument Integration Roadmap

Lunch

Analytical Quality Control - Support within SampleManager LIMS

#### Customer Talk

Analytical Process Control ( Planning & Reporting ) with SampleManager at Basell Polyolefins

#### Customer Talk

Thermo LIMS at Saudi Aramco Abqaiq - an important tool for laboratory productivity

#### Novel LIMS Applications

- Accessing LIMS via Portal Technology (SharePoint)  
- Activity Based Costing - Cost Estimates & Allocations for Labs  
- Accessing LIMS from handheld/wireless devices  
- Use of RFID techniques with LIMS

#### Wish List Session

Partner Exhibition & Dinner

12:00 - 13:30

13:30 - 14:00

14:00 - 14:30

14:30 - 15:00

15:00 - 16:00

16:00 - 17:00

18:00 - 21:00

#### Wed 16 May

8:00 - 10:00  
10:00 - 13:00  
10:00 - 13:00  
13:00 - 14:00  
14:00 - 17:00  
14:00 - 17:00

#### Training Program

Breakfast & Registration

**Training Room 1 - Advanced SampleManager User (0.5 Day)\***

**Training Room 2 - Instrument Integration (0.5 Day)\***

Lunch

**Training Room 1 - Advanced SampleManager Administration (0.5 Day)\***

**Training Room 2 - Retriever web based reporting for SampleManager using Crystal Reports (0.5 Day)\***

#### You can Count on us!

Our goal is to build a long term mutually beneficial relationship with your organization and provide a forum for business experts such as yourself to meet with our team of experts to discuss how we can provide the best products and services to meet your growing needs.

- *One-on-one customer clinic - meet with Thermo/Kanoo representatives to discuss specific issues (slots available throughout the day)*
- *Pre-registration is required and spaces are limited, so register today or contact us at [marketing@thermoinformatics.com](mailto:marketing@thermoinformatics.com)*
- *\*Please note that a fee of 920.00 Utd. Arab Emir. Dirham (\$250 USD) will be payable for each half day training course*

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