

Dell Computer Warranty Transfer

Your Dell Computer warranty must be transferred to the end user or Thermo service organization in your country in order to insure prompt service during the warranty period. This transfer can be performed on line at www.dell.com/dhs/globaltagtransfer. This site is a Dell international transfer site. United States or Canadian versions of this form are also accessible from this site.

This form should be completed and submitted to Dell whenever a unit is being physically transferred from one country to another, and may or may not involve a transfer of ownership.

The first portion of the form requires the original purchaser, Thermo Electron Corporation, to supply a purchaser email address, company name and purchase order number. The second portion of the form requires you to supply the necessary transfer information as noted on the form.

The Original Customer *Email Address* is william.carr@thermo.com. The *Original Owner* is Thermo Finnigan. The remaining *Service Tag* number and *Order or Invoice Number* is located on the top of the computer box. The example below should aid in supplying the correct information to insure a speedy and accurate transfer of warranty.

Original Customer Information

* Email Address:
william.carr@thermo.com

* Original Owner:
Thermo Finnigan

* Service Tag: 71F4M71 System Type: - Select one -

* Country of Original Purchase:
United States
Please do not mix service tags that originate in multiple countries. Requests originating from multiple 'Country of Original Purchase' not allowed and will be returned to you for re-submission.

Service Level:
- Select one -

Order or Invoice Number:
99522
[Lookup #](#)

Tag on the outside of your Dell box.



Use your Service Tag number as noted on the top of your computer box (verify this matches the number on the computer)

Use your Purchase Order (P O) Number as noted on the top of your computer box.

Transfer To Location Information

* Email Address:

* First Name:

* Last Name:

* Company:
Or individual's name if company does not apply.

* Address:

* City:

* State:

Follow the instructions on the Dell transfer website to complete the transfer. Be sure to retain the information you submitted. You will need to supply the transfer information should you need to make a warranty claim. Should you have any problems contact: support.gcms.austin@thermo.com