

Emergency Loaner Service

Thermo Fisher Scientific's Air Quality Instruments Division is pleased to announce the availability of our new Emergency Loaner Service. This service, offered both as an Advanced Replacement contract option and as per event service in conjunction with an instrument repair, supports the most popular air monitoring, gas detection, and particulate sizing instruments, including:

Part #	Description
81020	TVA-1000B Toxic Vapor Analyzer, Flame Ionization Detector Version
81040	TVA-1000B Toxic Vapor Analyzer- Dual Function with Flame Ionization Detector and Photo Ionization
205B-XL	MIRAN SapphIRe XL Version: Over 121 single gas applications
pDR-1000	personal DataRAM Handheld Monitor
pDR-1200	personal DataRAM Handheld Monitor for Active Air Sampling and Aerodynamic Sizing
ADR-1200S	Weather-Proof Ambient Particulate Monitoring System
DR-4000	Data-RAM Portable Partical Sizing Aerosol Monitor
41C	Gas Filter Correlation CO2 Analyzer (Low Level)
42C	Chemiluminescent Ambient NO/NO2/NOx Analyzer
43C	Pulsed Fluorescence Ambient SO2 Analyzer
48C	Gas Filter Correlation CO Analyzer
49C	U.V. Photometric O3 Analyzer
55C	Direct Methane, Non-Methane Hydrocarbon Analyzer (GC-FID)
42i	Chemiluminescent NO-NO2-Nox Analyzer
43i	Pulsed Fluorescent SO2 Analyzer
48i	Gas Filter Correlation CO Analyzer
410i	Optical Filter Correlation CO Analyzer

The Emergency Services team is now ready to process your loaner instrument orders taken between 7:00am EST and 5:30pm EST. The loaner instrument will ship the same day. When your instrument requires service and/or repair, or an emergency project demands an additional instrument beyond your current inventory, our staff of Depot Repair Technicians and an Emergency Order Specialist will ensure comprehensive performance checks are performed prior to each loaner instrument being shipped.

Program Highlights

- Offered as either an annual Service Contract as well as Per Event option
- Same day shipping maximizes instrument availability time
- Scheduled delivery to meet specific project demands
- Loaner period begins when customer receives instrument
- Technical support available 8am to 8pm EST Mon – Fri
- Instant tracking visibility at shipping locations

General Terms and Conditions

- Minimum one (1) week loaner period
- Maximum six (6) month loaner period
- Minimum one (1) week extension periods
- Invoiced for entire loaner period at Thermo Fisher Scientific shipping point
- Signed Loaner Agreement required prior to shipping
- Customer pre-pays outbound and return shipping charges (contract customers pay only return shipping charges)
- Carrier of choice is FedEx unless otherwise requested

For customers that have an Advanced Replacement service contract, included in the terms of the contract is an expedited two business day repair turnaround time on the instrument that is being returned for service. Please note that loaner quantities are limited and priority will be given to customers that have an Advanced Replacement (loaner) service contract.

For pricing and availability inquiries regarding the new Emergency Loaner Service, please call a Thermo Fisher Scientific Customer Service Representative at 866-282-0430. Once the customer has verified the availability of a loaner, to place an order, payment can be made either via credit card or by faxing a purchase order indicating the model name/number and required loan period to 508-520-2817.