

LS/MS Software Plans for Windows Vista and XP

Currently our SID LS/MS software products operate on the Microsoft Windows XP operating system. As customers plan Microsoft Windows Vista (32-bit version) adoption, they need to know our software plans to support Windows Vista, XP and computer hardware.

Plans for Windows Vista Support for LS/MS Software

- In Q1, 2009, we released Xcalibur version 2.1 which was tested for Microsoft Windows Vista (32 bit). Xcalibur 2.1, supporting both Windows Vista and Windows XP, is available in relevant shipments with our systems. Xcalibur 2.0.7, supporting Windows XP, however, is still provided in relevant shipments where other LS/MS software platforms are not yet fully Vista compatible and still support Windows XP.
- Most importantly, although we are releasing many/most of our software packages to be Xcalibur 2.1-compatible, not all of them are currently Vista compatible. The underlying Foundation/Xcalibur in Xcalibur 2.1 is now Vista compatible and ready for Vista-compatible layered applications and device drivers but the availability of these Vista-compatible layered applications and device drivers will be announced as they are released separately.
- By Q2 2009, we plan that *all of our LS/MS software platforms will be revised to support the Microsoft Windows Vista Business operating system*. When these new revisions of our software are released, their individual version numbers will change from the current number to a new one.
- When released, our software revisions will only support the *32 bit version of Windows Vista*. These software releases will not support the 64-bit version of Windows Vista.
- When we issue a Windows Vista-supporting release, we will not discontinue support for Microsoft Windows XP. Instead, the software revision will support either of these operating systems.
- A software revision that supports Windows Vista means that we will have performed explicit testing and verification that the software correctly operates on a Thermo-supplied Vista Business computer with no known serious defects that would impair the software from functioning in accordance to its published claims, specifications, and operation. Unless otherwise documented, however, that software revision will have no additional feature enhancements or changes.

Plans for Windows Vista and XP computers for LS/MS software

Through 2009, Thermo SID San Jose will provide Dell computers that operate on Microsoft Windows XP Professional.

- Beginning in July, 2008, Dell computers sold by SID San Jose included, at no additional charge, standard Microsoft Windows Vista Business media and Microsoft certificate of authenticity but had an authorized Microsoft Windows XP Professional installed and would boot up running Windows XP. These computers continue to be provided with whatever LS/MS software is ordered.
- Although these Dell computers will come with both Vista and XP in the shipment, they will be configured and tested by Thermo as a Windows XP computer. Customers receiving these computers can then run Windows XP with our applications immediately but elect to install and run Windows Vista Business in the future.

- We plan to offer Dell Windows XP computers until they are no longer available from Dell or until there is no significant customer interest. At the present time, we are assured of these Dell Windows XP with Windows Vista computers through 2009. Microsoft and Dell are reviewing this and, if their availability should change and extend beyond December, we expect to adjust our computer offerings accordingly. We will provide as much advance information about any change in our offerings as soon as possible.
- In 2009, we plan to offer pure Windows Vista only computers when our LS/MS software also supports Windows Vista.

How customers obtain Windows-Vista supported LS/MS software

When we release these Windows Vista-supported software packages, they will be incorporated into SID LS/MS shipments no later than Q3 2009. The minimum Vista PC computer requirements for our LS/MS software will be published in Q3 2009.

- Customers who have already purchased/received our LS/MS software beginning in Q2, 2009 may request the Windows Vista-supported version of their software package when it is released and it will be provided to them at no additional charge, **provided all requested software components are Vista-compatible**. While the LS/MS software is provided free to these customers, they are responsible for ensuring that their computers meet or exceed the minimum Vista PC requirements and that they have purchased the appropriate Vista operating system.
- Customers who already have existing LS/MS software and are holding a current Thermo service contract for their LS/MS hardware/software can request the Microsoft Vista-released software and this will be provided to them under the terms of their Thermo service contract. While the LS/MS software is provided free to these service contract customers, they are responsible for ensuring that their computers meet or exceed the minimum Vista PC requirements and that they have purchased the appropriate Vista operating system.
- Customers who have purchased/obtained our LS/MS software prior to Q2 2009, and who do not have a current Thermo service contract for hardware/software, may obtain the Windows Vista-supported version of their software package by ordering a provided "Windows Vista-version upgrade" to their particular software. The pricing for these software upgrades will be announced and made available no later than Q2 2009. In addition, these customers are responsible for ensuring that their computers meet or exceed the minimum Vista PC requirements for our software and that they have purchased the appropriate Vista operating system.

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